



GENERAL TERMS AND CONDITIONS

GENERAL INFORMATION

Turul-Vadfarm Kft. acts as an intermediary and not as a hunting organizer. By booking, you authorize the company to enter into contracts with Hungarian hunting grounds and, if necessary, to book hotel rooms or airport transfers on your behalf.

Operator Name: Turul-Vadfarm Kft.

Company Registration Number: 13 09 199965

Registered Office: 2700 Cegléd, Piszke utca 54, Hungary

Tax Number: 26746733-1-13

Email & Phone: turulvadfarm@gmail.com, +36702782234

BOOKINGS

Upon receipt of your written booking (via post or email), a contract will be drafted specifying the game species, dates, hunting ground, accommodation, price, and other conditions. The booking becomes binding for both parties only once a signed copy of the contract is returned to Turul-Vadfarm Kft. and the required deposit has been received.

DISCLAIMER OF GUARANTEE

Turul-Vadfarm Kft. assumes no liability if the client is unable or fails to harvest the booked game species. While Turul-Vadfarm Kft. makes every effort to ensure a successful hunt for its clients, no guarantee of success is provided.

HUNTING DOCUMENTS

Upon signing the contract, Turul-Vadfarm Kft. will provide documents regarding the importation of firearms and guidance on reaching the hunting ground. The hunting license and insurance (arranged by Turul-Vadfarm Kft.), along with the list of booked trophies, will be provided at the hunting ground. Non-EU citizens must apply for their own firearm import permits at the border using the invitation letter and declaration sent by Turul-Vadfarm Kft.

INVOICE AND PAYMENT TERMS

Harvested game and utilized services are recorded on the shooting list. By signing this list, you acknowledge its accuracy, and it shall serve as the basis for the invoice. Reasons for missed shots or unharvested booked game will also be noted in the hunting report.

Any complaints must be recorded in the hunting report at the time of the event; otherwise, they will not be accepted.

Trophy prices are calculated based on weight or mass measured at the hunting ground 24 hours after cleaning. This is recorded in the trophy list and signed by both the hunting organizer and the client. In case of dispute, the weight or mass determined by the Trophy Scoring Committee shall be final and binding for both the client and Turul-Vadfarm Kft.

Payment may be made directly to the representative of Turul-Vadfarm Kft. at the hunting ground or subsequently via bank transfer. Invoices are issued in EUR. The deposit will be deducted from the final balance. The Service Provider primarily accepts advanced transfers or deposits. Deposits are processed through an online payment provider (**Barion**). Credit card payment options may not be available in all cases.

Online credit card and other payment methods are executed through the Barion system. The merchant does not receive credit card or other sensitive payment data. Barion Payment Zrt., the service provider, is an institution supervised by the Central Bank of Hungary (MNB), license number: H-EN-I-1064/2013.

LEGAL LIABILITY

Turul-Vadfarm Kft. is responsible for planning the hunt, booking accommodation, selecting the hunting ground, and providing accurate descriptions of hunting offers at the time of dispatch. However, Turul-Vadfarm Kft. shall under no circumstances be held liable for the success or failure of the hunt. If a shot cannot be taken due to extreme weather or the fault of the professional hunter, the deposit will be refunded via bank transfer, minus the fees for services already rendered.

All complaints must be reported and addressed on-site. If a resolution is not reached, complaints must be noted on the trophy list. Complaints not recorded on the trophy list will not be accepted after the hunt. All claims must be submitted in writing to Turul-Vadfarm Kft. within four weeks of the conclusion of the hunt.

CANCELLATION

Once a contract is signed, the hunt should not be cancelled without justification. If cancellation is necessary, the following terms apply:

If the deposit has been paid according to the contract, cancellation is:

- a) **Free of charge** if received at least 30 days prior to the hunt.
- b) **50% of the deposit is refunded** if received 30 to 9 days before the hunt (for rutting periods and driven hunts, the notice period is 60 to 31 days).
- c) **The full deposit is forfeited** if received within 8 days of the hunt or in case of a no-show (for rutting periods and driven hunts, this period is 30 days).

If no deposit was required by contract, the cancellation fee is **€200 per hunter**, covering the costs of the hunting license, mandatory Hungarian insurance, and administrative expenses of Turul-Vadfarm Kft. Special cancellation agreements may apply for large groups (e.g., driven boar or pheasant hunts).

HUNTING TRIP CANCELLATION INSURANCE

As hunting trips can be costly and difficult to re-sell on short notice, cancellation fees are globally high. Since cancellation insurance is not included in the price, we strongly recommend obtaining coverage for potential cancellation costs. This may be arranged at the time of signing the hunting contract. Detailed information is available upon request.

PREMATURE TERMINATION OF THE HUNT

If a guest terminates the hunt prematurely for any reason, all organizational costs must be paid. Any additional costs arising from changes to bookings, transfers, or hotel stays shall be borne by the client.

JURISDICTION AND DISPUTE RESOLUTION

Should the parties fail to reach an amicable settlement, both parties agree to submit to the decision of the Arbitration Court attached to the Budapest Chamber of Commerce and Industry.

Consumer Mediation:

Consumers are entitled to refer disputes to a conciliation body. The competent body for the Service Provider's registered office is:

Pest County Conciliation Body (Pest Vármegyei Békéltető Testület)

Address: 1055 Budapest, Balassi Bálint utca 25. IV/2.

Website: <https://pmkik.hu/bekelteto-testulet>

Online Dispute Resolution (ODR):

The European Commission provides a platform for online dispute resolution, available at: <https://ec.europa.eu/consumers/odr>

EMERGENCY CONTACT

Should any issues arise during your journey or hunt, our colleagues are available via telephone at **+36 70 278 2234** or **+36 70 702 5415**. Outside of business hours, please use the emergency number provided in your specific contract.